

HOMEOWNER ASSOCIATION MEETING CHECKLIST: HOW IS YOUR ELEVATOR DOING?



Please mark your answers below and bring this checklist to your next Homeowner Association meeting for discussion.

1. Do you feel safe when using the elevator in your building?

- Yes, I feel safe
- I feel a bit worried

2. Do any of these issues make you concerned about your elevator?

- It makes weird noises
- I am afraid that people will trip, because the elevator tends to stop a bit higher/lower than the floor
- What happens if people get stuck in the elevator
- Elevators doors are not always opening or closing properly

3. Does the elevator function like it should? If not, what kinds of problems are there?

- The elevator is often broken / out of use
- There are quite often repairs
- Other problems, define _____

4. How much do surprise elevator problems bother you and the other tenants?

- Not at all
- They are a bit annoying
- Hard to tell
- Quite a lot
- They are a disaster

5. Are there people in your building that have a serious problem with elevator stoppages?

- People with reduced mobility
- Families with small children
- People carrying heavy things

6. How would you prefer to get information on elevator maintenance work?

- SMS
- Email
- Mobile app
- Other, define _____

7. What kind of information would you like to have?

- "We have noticed a fault that can be fixed during the next maintenance visit"
- "Your elevator is now out of use"
- "Our technician has started the maintenance work"
- "The work is now ready"

8. Would you be interested in learning about new, intelligent elevator maintenance that predicts problems before they happen and puts an end to surprise breakdowns?

- Yes
- No

Other comments: _____